

HiKOKI TAX TIME TOOL DEALS 2025

TERMS AND CONDITIONS

1. Promotion Overview

The promotion known as the "HiKOKI TAX TIME TOOL DEALS 2025" (the "Promotion") is governed by these Terms and Conditions (the "Terms"). By entering the Promotion, each claimant (the "Claimant") acknowledges and agrees to be bound by these Terms. Claims not submitted in accordance with these Terms will be deemed invalid.

2. Eligibility

This Promotion is open to Australian residents aged 18 years or older, excluding the following (the "Excluded Persons"):

- Directors, officers, managers, employees, and their immediate families of Koki Australia Pty Ltd (ACN 004 697 741) (the "Promoter") and its related bodies corporate and associates (as defined in the Corporations Act 2001 (Cth)).
- Retailers or resellers of HiKOKI products to end-user customers.

3. Promotion Period

The Promotion begins at 6:00 AM Australian Eastern Standard Time (AEST) on 1st April 2025 and ends at 11:59 PM AEST on 30th September 2025 (the "Promotion Period"), or when stock of the Redeemable Products is exhausted, whichever occurs first.

4. Claim Period

To be eligible for a redemption, Claimants must submit their claim by 11:59 PM AEST on 14th October 2025 (the "Claim Period"). If the stock of Redeemable Products is exhausted before the end of the Promotion Period, the Claim Period will end on the same date.

5. How to Participate and Claim

To make a claim, Claimants must:

(a) Complete and submit the online redemption form, which can be accessed at www.hikokipowertools.com.au/redemptions, providing all required details, including an email address, mobile number, and a valid Australian postal address (excluding PO/GPO Boxes and Postal Lockers).

(b) Submit an electronic copy of a single tax invoice evidencing the purchase of the qualifying amount (See Section 5c.) from an authorized HiKOKI retailer or reseller in Australia during the Promotion Period. **Only one tax invoice can be used per claim, and tax invoices cannot be combined for a single claim.**

(c) The **Qualifying Amount** for the claim must meet the minimum purchase amount required for the relevant tier redemption as specified section 6.

Please note that **in-store vouchers or any other form of discount (e.g., gift cards, loyalty points)** are not eligible for use in the Promotion, and tax invoices must reflect the full purchase price without any deductions.

Power Tools (excluding any discount or voucher) will be considered for the redemption calculation.

(d) No order confirmations or quotes will be accepted. Tax invoice must show a visible date to confirm eligibility.

6. Redemption Tiers

The redemption tiers are as follows:

- Spend **\$499 – \$798** on HiKOKI Power Tools to redeem 1 x BSL36A18X 18V 5.0Ah / 36V 2.5Ah MultiVolt Battery.
- Spend **\$799 – \$1298** on HiKOKI Power Tools to redeem 1 x RA18DA(W4Z) 18V Brushless Air Duster or 1 x UR18DA(H4Z) 18V Bluetooth Radio.
- Spend **\$1299 – \$1998** on HiKOKI Power Tools to redeem:
 - 1 x UP18DA(W4Z) 18V Cordless Inflator + 1 x BSL36A18X 18V 5.0Ah / 36V 2.5Ah MultiVolt Battery + 1 x UC18YSL3(H0Z) 14.4 – 18V Rapid Charger or
 - 1 x BSL36A18X 18V 5.0Ah / 36V 2.5Ah MultiVolt Battery + 1 x T-PWR MultiVolt Battery BSL3640MVT.
- Spend **\$1999 or more** on HiKOKI Power Tools to redeem:
 - 1 x RP18DLA(W4Z) 18V Cordless L-Class Vacuum + 1 x BSL36A18X 18V 5.0Ah / 36V 2.5Ah MultiVolt Battery + 1 x UC18YSL3(H0Z) 14.4 – 18V Rapid Charger or
 - 2 x T-PWR MultiVolt Batteries BSL3640MVT.

The Promoter will determine the Claimant's eligibility based on the total purchase amount, and only one claim can be made per qualifying purchase.

- 7. Limited Availability of Redeemable Products**

Redeemable Products are available while stocks last. If stock for the relevant Redeemable Product is exhausted, the Promoter reserves the right to substitute the Redeemable Product with an alternative of equal or greater value. If a substitution is made, the Promoter's decision is final, and no further correspondence will be entered into.
- 8. Submission Deadline**

All claims must be received by 11:59 PM AEST on 14th October 2025. Claims will be deemed to be received at the time they are entered into the Promoter's system, not the time they are submitted by the Claimant. The Promoter is not responsible for lost, late, incomplete, or misdirected claims.
- 9. Claim Notification and Delivery**

If the Promoter accepts a Claim, the Claimant will be notified via email at the address provided in the redemption form. The Promoter will aim to deliver the Redeemable Product to the Claimant's valid Australian postal address within 90 days from the email notification. Delivery times may vary based on location.
- 10. Product Substitution**

In the event that the original Redeemable Product is unavailable, the Promoter may substitute a different product of equal or greater value. The Promoter's decision is final, and no compensation will be provided if the Claimant is unable to use the substituted product. Redeemable Products are non-transferable, non-exchangeable, and cannot be redeemed for cash.
- 11. Verification and Disqualification**

The Promoter reserves the right to verify the validity of a claim and ensure compliance with these Terms. If the Promoter determines, in its sole discretion, that a Claimant has:

 - (a) engaged in fraudulent, misleading, or deceptive conduct;
 - (b) tampered with their claim;
 - (c) returned products due to a change of mind; or
 - (d) is an Excluded Person,

the Promoter may disqualify the Claimant from the Promotion, even if the Redeemable Product has been delivered. In such cases, the Promoter may require the return of the Redeemable Product at the Claimant's expense. The Promoter also reserves the right to recover damages resulting from the Claimant's non-compliance.
- 12. Modification or Suspension of the Promotion**

If, for any reason, the Promotion cannot proceed as planned (including due to technical difficulties or force majeure events), the Promoter reserves the right, in its sole discretion, to cancel, modify, suspend, or terminate the Promotion, or invalidate claims.
- 13. Limitation of Liability**

To the full extent permitted by law, the Promoter is not responsible for any claims, liabilities, losses, expenses, or damages that arise from participation in the Promotion, including issues related to the delivery of Redeemable Products, product quality, or the cancellation of the Promotion.
- 14. Use of Personal Information**

By entering the Promotion, Claimants consent to the collection and use of their personal information for the purpose of administering the Promotion. The Promoter may use this information for future marketing purposes, subject to the Promoter's Privacy Policy, which can be accessed at www.hikokipowertools.com.au.
- 15. Further Enquiries**

For any further inquiries regarding this Promotion, please contact Customer Service at 1300 444 822 or email AU-Redemptions@koki-group.com